<u> 'COUNT & WIN 'CONTEST T&C</u>

- This Xpress Point "Count & Win" Contest ("the Contest") is organized by HYL Marketing Sdn. Bhd. (303699-T) ("the Organizer") and it is a joint collaboration with Berjaya Roasters (M) Sdn Bhd ("KRR").
- 2. By participating in the Contest, participants agree to be bound by the terms and conditions set out herein.

The Contest Duration

- 3. The Contest will run from 1 September 2019 to 31 December 2019 ("the Contest Period").
- 4. The Organizer reserves the right to review and amend the Contest Period at its own discretion without any prior notice.

Eligibility

- The Contest is open to all residents in Malaysia. Participants must be citizens or permanent residents of Malaysia and above the age of eighteen (18) year with a valid National Registration Identification Card (NRIC) number (12 digit) at the time of participation of the Contest.
- 6. The following categories of persons shall NOT be eligible to participate in the Contest: -
 - Permanent, contract and/or temporary staff or employees of the Organizer (including representative and related companies), including but not limited to their respective immediate family members meaning parents, spouses, children and siblings;
 - (ii) Employees of Caltex service station operators / retailers/ marketers and staff, including but not limited to their respective immediate family members meaning parents, spouses, children and siblings;
 - (iii) Vendors, suppliers, advertising and promotion agencies of the Organizer, including but not limited to their respective immediate family members, meaning parents, spouses, children and siblings.

Qualification Mechanics

- 7. To participate in the Contest, Eligible Participants are required to:
 - a) Step 1: Like both Xpress Point & KRR Facebook page at <u>www.facebook.com/XpressPoint.Malaysia & www.facebook.com/krrmalaysia</u> and tag 8 friends under the Contest post comment section
 - b) Step 2: Count the number of Kenny Rogers ROASTERS's Quarter Meal
 - c) Step 3: Submit the answer and provide personal details (Full Name / IC No. / Mobile No./ Email Address) to Xpress Point Facebook page Inbox Messenger at www.facebook.com/XpressPoint.Malaysia/Inbox. ("Required Details")
 - d) All required details submitted must be accurate and complete. Any inaccuracy or incomplete information provided will result in disqualification from this Contest and/or forfeiture of any prizes. The Organizer shall under no circumstances be responsible and / or be liable if any of the winners cannot be contacted thereof.

Prize(s):

- 8. 10 x KRR's Quarter Meal Set Complimentary Vouchers
- 9. Each Eligible Participant is eligible to only win one prize throughout the Contest.

Winner(s) Selection:

- 10. After the end of the Contest Period, winners shall be selected randomly.
- 11. The Organizer reserves the right to amend the selection process contained herein at any time without any prior notice. The Organizer's decision is final and no appeal shall be entertained/allowed.

Announcement of Winner(s) and Prize(s) Fulfilments:

- 12. All shortlisted winner(s) will be selected and announced by 30 November 2019 through the Organizer's Facebook page and/or by any other means of notification the Organizer may select. However, the Organizer shall not be responsible or liable for any delay in the announcement of Winner(s). Prizes distribution shall be within 2 weeks upon announcement of winners.
- 13. The Organizer will contact the selected winner(s) via their mobile phone numbers.
- 14. In the event that the shortlisted winner(s) is not contactable after three (3) attempts on the same day for whatsoever reason(s); or the shortlisted winner(s) wish to withdraw from the Contest upon being contacted, he/she shall be deemed disqualified from the Contest. The Next(s)-In-Line shortlisted winner(s) shall be contacted and potentially be rewarded with the relevant Prize(s). The Organizer shall not be held liable in the event of delayed delivery of any notification to the winner(s).
- 15. If the winner(s), due to unavoidable reason (including but not limited to physical disabilities) requests to substitute with another family members of friends, he/she shall email or call the Organizer to inform of the situation and provide the particulars of the substitute, and submit a duly signed authorization letter.

General Rules:

- **16.** By participating in the Contest, the Eligible Participants are fully and unconditionally agree and/or give their consent to the following: -
 - (i) to be bound by these Rules and the decisions of the Organizer;
 - (ii) to broadcast names and pictures or display any matter related to any of the winner(s) for advertising purposes and publicity related to the Contest without any compensation or the need of prior notification to the winner(s).
 - (iii) to record the winner's experience in any media deemed appropriate (including but not limited to video and audio recordings) under the Contest for future promotional purposes.(iv) The winner(s) agree to sign a Declaration and Release Form to this effect.
- 17. Prize(s) are given on an "as is" basis and are not exchangeable for cash, credit or other items in part or in full. Organizer shall not be liable in any way with regards to the quality and the suitability of the offered gifts.
- 18. The Organizers shall be entitled to amend any of the Terms and Conditions stipulated herein without prior notice. No compensation in cash or any kind shall be given to any party as a direct or an indirect result of such amendment of the Terms and Conditions.
- 19. The Organizer reserves the right to withdraw or discontinue the Contest at any time at their sole discretion and without prior notice.
- 20. Notification in respect of the amendments shall be effected at the Organizers' sole and absolute discretion through the Organizers' websites or by any other means of notice which the Organizers may select and the amendments shall be deemed as binding as from the date of notification or from such other date as may be specified in the notification.
- 21. By participating in this Campaign, each Eligible Participant confirms that he/she has read the Organizer's Personal Data Protection Notice which is available on the website under "Notice" and expressly agrees and consents to the use, processing and transfer of his/her personal data by the Organizers as described in the Notice. Failure by a winning participant to provide the

personal data as requested by the Organizer may result in an alternative winner being chosen by the Organizer.

- 22. Organizer collects Eligible Participant's personal information, specifically name and contact particulars, to enable participant to enter this Contest and for related administration purposes. If Eligible Participant refuses to furnish the Organizer with these details, the said Participant will no longer be eligible to participate in the Contest. By entering this Contest, participants consent to the processing of participant's personal information as described in these Terms and Conditions.
- 23. Eligible Participants are required to visit <u>http://xpresspoint.com.my/privacy-statement/</u> to understand the terms of use of their personal data by the Organizer prior to participation. By participating in this Contest, Eligible Participants are deemed to have given their consent to the Organizer to use and process their personal data pursuant to the Personal Data Protection Act 2010.

Contact Us

24. For more information, kindly contact Customer Support Hotline at+604-3838815 or email <u>customercare@xpresspoint.com.my</u>. Operating hours: 8.30am to 6pm (Monday to Friday).